



June 16<sup>th</sup>, 2011

Dear Valued Customer:

SUBJECT: TYGON® LFL REFORMULATION

Saint-Gobain Performance Plastics prides itself on being a global industry leader in the field of high-performance, application-specific materials. You may already be aware of certain global and regional regulations such as Europe's REACH and EU Food Directives and California Prop 65 and concerning Di (2-ethylhexyl) Phthalate (DEHP) plasticizer. DEHP will no longer be able to be used in tubing for the European market by 2015. As a result, it is our responsibility to introduce products that are compliant with these regulations and also meet the high quality performance criteria that you have come to expect from Saint-Gobain's global brand.

Tygon® LFL, which contains DEHP plasticizer, is a specialty long flex life tubing formulation designed for peristaltic pump applications. Both regulatory compliance and resin supply issues require us to act now to reformulate using plasticizers that meet global regulations. The new formulation, Tygon® E-LFL, has been tested rigorously to ensure that it meets the same physical standards, including 800 hours of pump life at 0 psi back pressure, low particle spallation, and chemical resistance. New marketing collateral pieces and biological validation tests are currently in process for the new formulation, which will be launched in the fourth quarter of 2011. Due to the discontinuation of a raw material component, the current Tygon® LFL formulation will be discontinued as of December 31, 2011.

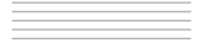
Prior to the introduction of the new product, we would like to work with you to make this transition as easy as possible. Please assist us by acknowledging receipt of this notification per cGMP on the form attached below. Additionally, please feel free to request validation samples if necessary and request validation data needed to revalidate the modified Tygon® E-LFL at your site. In order to better maintain inventory levels, please also notify us of your forecast to carry you through validation. Should you have any questions, do not hesitate to contact your District Sales Manager.

Regards,

A handwritten signature in cursive script that reads "Carla Conant".

Carla Conant

Associate Product Manager-Life Sciences  
Saint-Gobain Performance Plastics



Health Care Markets

June 16, 2011

Dear Valued Customer:

As per our notification letter dated June 16, 2011 (attached) regarding the changes to the Tygon® LFL product, please take a moment to provide your approval to begin shipping the new Tygon® E-LFL on or after December 31, 2011. Material will not be shipped to you from Akron until a signed copy of this notification is returned for our permanent records. Please mail, fax, or e-mail back as soon as possible.

Carla Conant  
Associate Product Manager- Life Sciences  
Saint-Gobain Performance Plastics  
2664 Gilchrist Rd.  
Akron, OH 44305  
E-mail: [Carla.S.Conant@Saint-Gobain.com](mailto:Carla.S.Conant@Saint-Gobain.com)  
Fax : (330) 798-6968

\_\_\_\_\_  
Name (Print)

\_\_\_\_\_  
Title

\_\_\_\_\_  
Date

\_\_\_\_\_  
Company