

**thyssenkrupp Materials NA
Coil Processing Group
Ken-Mac Metals
thyssenkrupp Steel Services**

Quality Policy

Ken-Mac Metals and thyssenkrupp Steel Services are committed to customer satisfaction. In order to fulfill this commitment, The Coil Processing Group (CPG) has established the following objectives:

- To maintain a safe work environment for our employees
- To consistently meet or exceed our customer's expectations
- To deliver product on time
- To strive for continuous process improvement
- To establish Quality objectives and goals (through daily and monthly monitoring and reporting of product or system deficiencies)

The CPG's goal is to consistently deliver products of the highest quality to our customers and provide value that will differentiate the CPG from other service centers.

All of the CPG employees have the responsibility to maintain the provisions of the Quality Assurance System. The CPG Management Team will ensure that the customer's quality requirements and expectations are defined and compatible with the CPG's quality capabilities. The CPG's Management Team will provide the environment, facilities, personnel and training necessary to achieve these objectives.



Tim Yost
President and CEO